



Cure Your Technology Headaches
Call 1300 877 896

ALERT !

Welcome to remedy IT's latest newsletter - providing information that will allow you to get the most of your technology while remaining safe on the Internet.

[Click here to forward the newsletter to anyone who might benefit from it.](#)

TELEPHONE SCAM:

This scam is unusual in that you (the user) allows a stranger to log into your PC and do who knows what! Sounds crazy but I'm amazed at how many people fall for it. It is for that reason we thought it was worth a warning – here's how it works: You receive a call from "24x7 Tech Support", "Windows Support", or a "Microsoft Windows Service Provider". They will ask for you by name and have your address details (probably from the phone book). They will tell you that they have been monitoring your system and it's either infected with viruses or experiencing serious system errors. They will ask you to grant them access to your computer for further evaluation. Once in, they will show you log files and error reports that mean nothing to the average user but look very daunting. They will tell you that you have serious problems even though you probably don't. The end game is to get your credit card details and charge you upwards of \$500 for fixing the "problems" and providing ongoing support. I don't know if they do anything else with the credit card details but I wouldn't want to find out the hard way. At best this is deceptive marketing and fraud. At worst its credit card and/or identity theft.

As always, please contact us if you have any questions or concerns.

All the best,

Ken & The Team at remedy I.T.

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